







Postpaid plan

Rezerv

Valid until: 04.10.2016

Postpaid plan	Rezerv 13,99	Rezerv 19,99
Access to 4G	-	
Minutes in Telenor mobile network	500	1200
National minutes outside the mobile network of Telenor	50	120
Mobile Internet max. speed (MB)	300	600
Storage space  capture	15 GB	25 GB
Mobile internet to  	unlimited	unlimited
Rezerv national minutes	100	240
Rezerv mobile internet (MB)	300	600
Monthly fee	13,99	19,99

ABOUT THE PLAN

Postpaid plans Rezerv (13.99 & 19.99) give you all you need to communicate freely:

- Minutes to mobile network of Telenor in Bulgaria;
- National minutes outside Telenor to mobile and fix numbers outside Telenor network in Bulgaria;
- Mobile internet at maximum speed.



Benefits of the postpaid plan:

- Rezerv national minutes – minutes to all national network in Bulgaria, provided once throughout the contract duration;
- Rezerv mobile internet – mobile internet at maximum speed, provided once throughout the contract duration;
- Unlimited national mobile internet to Facebook and WhatsApp;
- The national mobile internet to Facebook and WhatsApp does not deplete the included national MB at maximum speed;
- 15 GB with Rezerv 13.99 and 25 GB with Rezerv 19.99 storage space for pictures and video in Capture.

Good to know:

- With postpaid plan Rezerv the mobile internet never ends! Once your MB at maximum speed are over, you can still surf without additional charges. The connection speed is decreased to 64 kbps;
- The dedicated Capture storage is available only for private customers. In order to use it, you need to download the Capture app and to register with your phone number. Additional information on Capture you can find on the Capture Service page;
- The minimum initial/ subsequent charge for data traffic is 5/1 KB (kilobyte).
- The initial call charging time is 60 seconds. After that the charging is per minute;
- The initial credit limit is 50 BGN;

You can view your invoice any time following a registration at MyTelenor internet portal at <http://my.telenor.bg>. You can also receive information about used services and payable amounts by email.

TERMS

Minutes depletion and validity

- The amount of the included standard minutes per month, which is not depleted during the billing period, cannot be transferred to the following one;
- The amount of Rezerv minutes is provided once throughout the contract duration;



- The Rezerv minutes can be used after the depletion of the minutes included in the postpaid plan, during any month of the contract duration;
- The amount of Rezerv minutes, which is not depleted by the end of the initial contract term, is lost;
- With postpaid plan Rezerv you can activate only specially designed monthly add-ons with more minutes included;
- The monthly add-ons with included minutes can be used after depletion of the provided Rezerv minutes.

MB depletion and validity

- The amount of the included standard MB at maximum speed per month which is not depleted during the billing period cannot be transferred to the following one;
- The amount of Rezerv MB is provided once throughout the contract duration;
- The Rezerv MB can be used after the depletion of the MB included in the postpaid plan, during any month of the contract duration;
- The amount of Rezerv MB, which is not depleted by the end of the initial contract term, is lost;
- With postpaid plan Rezerv you can activate only specially designed monthly add-ons with more MB included;
- The monthly add-ons with included MB can be used after depletion of the provided Rezerv MB.
- Unlimited MB to Facebook and WhatsApp can be used for Internet consumption in Bulgaria and from applications for smartphone Facebook (including Facebook Messenger) and WhatsApp, as well as access to Facebook and WhatsApp via mobile browser that does not use compression technology data;
- The unlimited MB to Facebook and WhatsApp, included in the plan cannot be used in the following cases:
 - generate external for the applications traffic (for example, opening a clip that is uploaded to the platform YouTube; opening an item that has a reference to external media, etc.);
 - access to applications in a mobile browser, which use data compression;
 - voice communication / using applications or functions to carry out voice in these applications. In these cases, the Internet traffic will use the included in the plan national MB.



Charging and calculating of minutes

- For the period, starting from the activation of the postpaid plan to the issuing of the first invoice, you will receive a proportional number of minutes for a proportional part of the monthly subscription;
- When a call forward is activated, the call is charged as a standard call to a number from the network of the relevant operator.

Charging and calculating of MB

- For the period, starting from the activation of the postpaid plan to the issuing of the first invoice, you will receive a proportional number of MB for a proportional part of the monthly subscription;
- The internet traffic is realized only through access point name APN – telenorbg.

Mobile Internet speed in Telenor network

- The included MB at maximum speed per month which are not used during the billing period are not transferred to the next one;
- The unlimited MB for Facebook and WhatsApp can be used for Internet consumption in Bulgaria from applications for smartphone Facebook (including Facebook Messenger) and WhatsApp, as well as through browsers that do not use compression technology for data;
- Rezerv MB are provided once for the initial term of the contract;
- Rezerv MB can be used after the included in the postpaid plan MB for any month of the contract term are used up;
- Rezerv MB that are not used by the end of the initial term of the contract, as well as in the case of changed postpaid plan, are lost;
- With subscription plans Reserve Standard you can activate only specially created for them packages Reserve Standard MB to receive additional MB to surf.

Changes in the contract or the postpaid plan

- You can change a postpaid plan after the first 6 months from its activation and there is no limit for the number of changes made during the contract term. However, these changes may be performed only once per billing period;
- During the first 6 months of the initial postpaid plan of the respective service you can change the current plan only in case you purchase a device with discount and sign a new fixed term contract.



- You can change the postpaid plan only with a plan with the same or a higher monthly fee and by paying a one-off fee for changing a postpaid plan during the contract term.
- When changing the postpaid plan, the unused Rezerv minutes/MB if such are provided in the previous postpaid plan, are lost and new Rezerv minutes/MB are provided for the duration of the new contract if the new postpaid plan includes such ones;
- The prices and conditions for data and voice transmission refer to the territory of Republic of Bulgaria. If you generate traffic in roaming, charging and billing are according to Telenor prices and conditions for roaming services.