



Postpaid plans

Rezerv Start

Valid until: 04.10.2016

Postpaid plan	Rezerv Start 7,99	Rezerv Start 10,99
Minutes in Telenor mobile network	150	400
National minutes outside the mobile network of Telenor	15	30
Rezerv national minutes	-	50
Monthly fee	7,99	10,99

ABOUT THE PLAN

Postpaid plans Rezerv Start (7.99 & 10.99) gives you all you need to communicate freely:

- Minutes to mobile network of Telenor in Bulgaria;
- National minutes outside Telenor to mobile and fix numbers outside Telenor network in Bulgaria;

Good to know:

- The initial call charging time is 60 seconds. After that the charging is per minute;
- The initial credit limit is **50 BGN**.

You can view your invoice any time following a registration at MyTelenor internet portal at <http://my.telenor.bg>. You can also receive information about used services and payable amounts by email.

TERMS

Minutes depletion and validity

- The amount of the included standard minutes per month, which is not depleted during the billing period, cannot be transferred to the following one.
- The amount of Rezerv minutes is provided once throughout the contract duration;
- The Rezerv minutes can be used after the depletion of the minutes included in the postpaid plan, during any month of the contract duration;
- The amount of Rezerv minutes, which is not depleted by the end of the initial contract term, is lost;
- With postpaid plan Rezerv you can activate only specially designed monthly add-ons with more minutes included;
- The monthly add-ons with included minutes can be used after depletion of the provided Rezerv minutes.

Charging and calculating of minutes

- For the period, starting from the activation of the postpaid plan to the issuing of the first invoice, you will receive a proportional number of minutes for a proportional part of the monthly subscription;
- When a call forward is activated, the call is charged as a standard call to a number from the network of the relevant operator.

Changes in the contract or the postpaid plan

- You can change a postpaid plan after the first 6 months from its activation and there is no limit for the number of changes made during the contract term. However, these changes may be performed only once per billing period;
- During the first 6 months of the initial postpaid plan of the respective service you can change the current plan only in case you purchase a device with discount and sign a new fixed term contract;
- You can change the postpaid plan only with a plan with the same or a higher monthly fee and by paying a one-off fee for changing a postpaid plan during the contract term;
- When changing the postpaid plan, the unused Rezerv minutes if such are provided in the previous postpaid plan, are lost and new Rezerv minutes are



provided for the duration of the new contract if the new postpaid plan includes such ones;

- The prices and conditions for data and voice transmission refer to the territory of Republic of Bulgaria. If you generate traffic in roaming, charging and billing are according to Telenor prices and conditions for roaming services.