



Postpaid plans Rezerv Pro

Designed especially for you, postpaid plans Rezerv Pro give you minutes to talk as much as you want within your company, in Bulgaria or abroad, and also to use mobile internet.

According to the plan chosen, you also get national minutes and megabytes in Rezerv, which you can use anytime throughout the contract duration in case you exceed your monthly usage.

	Postpaid plan	Rezerv Pro 8.99	Rezerv Pro 12.99	Rezerv Pro 16.99	Rezerv Pro 20.99	Rezerv Pro 30.99	Rezerv Pro 40.99	Rezerv Pro 60.99
Included each month	Minutes for national calls and to international Zone 1	120 min.	230 min.	330 min.	450 min.	800 min.	1800 min.	5000 min.
	Minutes for calls to Closed group	unlimited	unlimited	unlimited	unlimited	unlimited	unlimited	unlimited
	National MB -		400 MB	600 MB	1000 MB	3000 MB	5000 MB	10000 MB
	Minutes for calls to international Zone 2 and roaming in EU -		20 min.	30 min.	40 min.	80 min.	180 min.	500 min.
	Telenor SMS -		20 SMS	30 SMS	40 SMS	80 SMS	180 SMS	500 SMS
Included REZERV for the contract duration	National minutes	120 min.	230 min.	330 min.	450 min.	800 min.	1800 min.	5000 min.
	MB -		400 MB	600 MB	1000 MB	3000 MB	5000 MB	10000 MB
Monthly fee		8.99 BGN	12.99 BGN	16.99 BGN	20.99 BGN	30.99 BGN	40.99 BGN	60.99 BGN

All prices are VAT exclusive and are valid upon signing 2 year contract.

TERMS

Minutes depletion and validity

- The amount of the included minutes per month, which is not depleted during the billing period, cannot be transferred to the following one.
- The amount of Rezerv minutes is provided once throughout the initial contract duration
- The Rezerv minutes can be used after the depletion of the national minutes included in the postpaid plan per month, during any month of the contract duration.
- The amount of Rezerv minutes, which is not depleted by the end of the initial contract term, as well as upon change of the subscription plan, is lost.
- With postpaid plan Rezerv Pro you can activate only specially designed add-ons with included minutes (if such are available), so that you can use more minutes for calls.
- The add-ons with included minutes (if such are available), can be used after depletion of the provided Rezerv minutes.

MB depletion and validity

- The amount of the included MB at maximum speed per month, which is not depleted during the billing period, cannot be transferred to the following one.
- The amount of Rezerv MB is provided once throughout the initial contract duration.
- The Rezerv MB can be used after the depletion of the MB included in the postpaid plan per month, during any month of the contract duration.
- The amount of Rezerv MB, which is not depleted by the end of the initial contract term, as well as upon change of the subscription plan, is lost.
- With postpaid plan Rezerv Pro you can activate only specially designed add-ons with included MB (if such are available), so that you can have more MB to surf the internet.
- The add-ons with included MB (if such are available), can be used after depletion of the provided Rezerv MB.

Charging and calculating of minutes

- The initial call charging time of national and international calls is 60 seconds. After that the charging is per second.
- For the period, starting from the activation of the postpaid plan to the issuing of the first invoice, you will receive a proportional number of the monthly included minutes for a proportional part of the monthly subscription.
- When a call forward is activated, the call is charged as a standard call to a number from the network of the relevant operator.



Charging and calculating of MB

- The minimum initial charge for GPRS data traffic is 5 KB, after which charging is per 1 KB (kilobyte).
- For the period, starting from the activation of the postpaid plan to the issuing of the first invoice, you will receive a proportional number of MB for a proportional part of the monthly subscription.
- The internet traffic is realized only through access point name APN – telenorbg.

SMS validity and depletion

- The amount of the included standard SMS per month, which is not depleted during the billing period, cannot be transferred to the following one.
- For the period, starting from the activation of postpaid plan to the issuing of the first invoice, you will receive a proportional number of SMS for a proportional part of the monthly subscription.

Minutes for international calls and roaming

The minutes per month included in the postpaid plan Rezerv can be used for roaming calls in EU as it follows:

- incoming voice calls – from mobile and fixed numbers of all networks;
- outgoing voice calls – to mobile and fixed numbers of operators in the European Union member states.

In order to be able to enjoy the calls in [roaming to the EU](#), you should activate the roaming service according to the applicable procedures of Telenor.

Changes in the contract or the postpaid plan

- You can change a postpaid plan after the first 6 months from its activation and there is no limit for the number of changes made during the contract term. However, these changes may be performed only once per billing period.
- During the first 6 months of the initial postpaid plan of the respective service, you can change the postpaid plan only with a plan with the same or a higher monthly fee. When changing the postpaid plan, the unused Rezerv minutes/MB, if such are provided in the previous postpaid plan, are lost and new Rezerv minutes/MB are provided for the duration of the new contract, if the new postpaid plan includes such ones. The prices and conditions for data and voice transmission refer to the territory of Republic of Bulgaria. If you generate traffic in roaming, charging and billing are according to [Telenor prices and conditions for roaming services](#).